

Hours-of-Service Compliance Policy Changes

We continue to work to improve our Hours-of-Service (HOS) CSA Score. It remains rather sticky in the 75 to 76 range. The intervention threshold for that score is 65. Once it gets below the intervention threshold, you should experience many more scale by-passes than you do today.

In furtherance of our goal of reducing our HOS Score, we are making several changes to our HOS Compliance Policies.

1. Fleet Managers will be coaching any of their Drivers who exceed the hours-of-service limits and go into violation.
2. The HOS Disciplinary Action Plan has been changed to remove one intermediate step in the progressive discipline ladder.
3. Personal Conveyance (PC) and Adverse Driving Conditions (ADC) will be allowed by permission only. Drivers desiring to use either of these exceptions to the regulations will need to contact their Fleet Managers or Night Operations to have PC and ADC enabled for the desired time period.

These changes will go into effect on Monday, June 10, 2024.

If you have any questions, please contact your Fleet Manager. Thank you.